



U.S. Consumer Product Safety Commission – Recall

Recall Date: November XX, 2013

Recall Number: 14-DRAFT FOR CLEARANCE

Viking Recalls Built-In Side-by-Side Refrigerator Freezers with In-Door Dispensers Due to Fire Hazard

WASHINGTON, D.C. - *Consumers should stop using this product unless otherwise instructed. It is illegal to resell or attempt to resell a recalled consumer product.*

Recall Summary

Name of product: Viking built-in side-by-side refrigerator freezers with in-door dispensers

Hazard: Electrical connectors in the refrigerator freezer wiring harness can overheat, posing a fire hazard.

Remedy: Repair

Consumer Contact: Viking toll-free at (877) 266-1086 from 8 a.m. to 5 p.m. ET Monday through Friday, or online at www.vikingrange.com and click on Safety Recall Information on the bottom right side of the page.

Recall Details

Units: About 750

Description: This recall involves Viking 42-inch and 48-inch built-in side-by-side refrigerator freezers with in-door water and ice dispensers. The recalled refrigerator freezers come in a variety of colors, stainless steel or a custom finish. They were manufactured between October 2012 and May 2013 and have the model numbers listed below. The first six numbers in the serial number are the manufacture date of the unit in MM/DD/YY format. Both sizes of refrigerator freezers have a serial number/date code range from 101712 through 052913. The model and serial numbers are located inside the refrigerators on a label on the ceiling behind the light housing.

Size	Model Numbers begin with	Color/Finish
42-inch	FDSB5421D VCSB5421D	Custom Various colors
48-inch	FDSB5481D	Custom

VCSB5481D

Various colors

Incidents/Injuries: Viking has received 27 reports of electrical shorts and four fires. No injuries have been reported.

Remedy: Consumers should immediately turn off and unplug the recalled refrigerator freezers and contact Viking to schedule a free, in-home repair.

Sold at: Appliance and specialty stores nationwide from November 2012 through May 2013 for between \$5,400 and \$6,400.

Manufacturer: Viking Range LLC, of Greenwood, Miss.

Manufactured in: United States

The U.S. Consumer Product Safety Commission (CPSC) is still interested in receiving incident or injury reports that are either directly related to this product recall or involve a different hazard with the same product. Please tell us about your experience with the product on SaferProducts.gov.

[Below is standard language that appears in all recall announcements]

The U.S. Consumer Product Safety Commission is charged with protecting the public from unreasonable risks of injury or death associated with the use of thousands of types of consumer products under the agency's jurisdiction. Deaths, injuries, and property damage from consumer product incidents cost the nation more than \$1 trillion annually. CPSC is committed to protecting consumers and families from products that pose a fire, electrical, chemical or mechanical hazard. CPSC's work to ensure the safety of consumer products - such as toys, cribs, power tools, cigarette lighters and household chemicals - contributed to a decline in the rate of deaths and injuries associated with consumer products over the past 40 years.

Federal law bars any person from selling products subject to a publicly-announced voluntary recall by a manufacturer or a mandatory recall ordered by the Commission.

To report a dangerous product or a product-related injury go online to www.SaferProducts.gov or call CPSC's Hotline at (800) 638-2772 or teletypewriter at (301) 595-7054 for the hearing impaired. Consumers can obtain news release and recall information at www.cpsc.gov, on Twitter @OnSafety or by subscribing to CPSC's free e-mail newsletters.

Photos



Photo 1 Caption: 42-and 48- inch Viking built-in side-by-side refrigerator freezers with in-door dispensers



Photo 2 Caption: Location of model and serial number/date codes

Right Rail:

Box #1 (This box does not change):

CPSC Consumer Information Hotline

Contact us at this toll-free number if you have questions about a recall:

800-638-2772 (TTY 301-595-7054)

Times: 8 a.m. – 5:30 p.m. ET; Messages can be left anytime

Call to get product safety and other agency information and to report unsafe products.

Box #2 (This box does not change):

Media Contact

Please use the phone numbers below for all media requests.

Phone: (301) 504-7908

Spanish: (301) 504-7800

Link Text: [View CPSC contacts for specific areas of expertise](#)

Box #3: (This box does not change):

Stay Connected

CPSC Social Media icons

Box #4: (This box in design, but not yet implemented):

Report an Unsafe Product

We are still interested in receiving incident or injury reports that are either directly related to this product recall or involve a different hazard with the same product.

Additional Boxes: (These boxes in design, but not yet implemented):

In the future, CPSC plans to add automated safety tips and safety resource boxes to all recalls based on the high-level product category that this product falls in.

Examples of high-level product categories are Toys, Baby Products, Sports Equipment, etc.